



## FIRE EVACUATION

Please read the following information in preparation for the event of a fire or evacuation of the building.

- If you are a wheelchair user, have a disability or will require assistance to evacuate the building, please let a member of staff know on your arrival.
- On entering the auditoriums please make yourself aware of the fire evacuation process.
- In the event of a fire or fire alarm going off – a member of the Broadway team will arrive to assist you.
- If you are located within an auditorium on the upper level, Screen 1 or Screen 4, in the event of a fire, remain calm and await at the located seats until assistance arrives. The use of a fire evacuation chair may be required.

**BROADWAY**



**ACCESSIBILITY**  
AT BROADWAY CINEMA & THEATRE

# GENERAL ACCESS

All areas of our Cinema and Theatre are accessible to customers with limited mobility including wheelchair users.

A lift is available from the main foyer to the first floor. There are stairs within our largest auditorium, there is a wheelchair lift on these stairs.

Our staff are always able to help anyone in, out and around our Cinema and Theatre. If you need our assistance during your visit, just ask a member of our team and we'll be happy to help.

## WELCOMING DISABLED CUSTOMERS DURING A TIME OF SOCIAL DISTANCING

Whilst Broadway wants to ensure that the big-screen experience remains as accessible as possible, social distancing and other safeguards may inevitably prove challenging in this respect. Where a disabled person wishes to visit Broadway, we would at this time recommend that they check ahead, and ensure that they have someone with them who they are comfortable can provide them assistance.



TURN OVER TO FIND OUT MORE ABOUT BROADWAY'S ACCESSIBILITY



## WHEELCHAIR USERS

Each of our auditoria has designated spaces for wheelchairs and their carers.

Call **01462 681088** to book a wheelchair space. Due to limited space for wheelchair users, advanced booking is highly recommended.



## GUIDE OR HEARING DOGS

We welcome guide or hearing dogs in all our auditoria. If you tell us in advance, we'll make sure an aisle seat is reserved and a bowl of water is available.



## CEA CARDS AND CARERS

The CEA Card enables a disabled cinema guest to receive a complimentary ticket for someone to go with them when they visit a participating cinema.

Tickets can be booked online, by phone or in person, for both film and theatre shows.

We also offer a 50% discount for Herts Carers upon presentation of a valid card.



## HARD OF HEARING AND SIGHT LOSS

We are pleased to offer accessible cinema for people with hearing or sight loss, enabling everyone to enjoy the cinema experience.

We offer several subtitled performances each week for the hard of hearing.

All of our screens are fitted with a hearing enhancement system and audio description. Please ask a member of staff for a set of headphones. Approximately 80% of films are available with audio description.